



Fort Bragg Army Family Action Plan

**2004 Installation Conference
Outbrief to the Command and Community**



2004 Fort Bragg Installation AFAP Conference

- 339 issues submitted
- 24 trained Workgroup Management Team Members
- 32 trained Subject Matter Experts
- 15 conference staff volunteers
- 70 delegates
- 6 workgroups
- 3 days
- 18 issues + 3 YLC issues= 21 prioritized issues entering the AFAP Steering Committee



Top 6 Active DA AFAP Issues

- 461: Pay Table Reform
- 521: In-State College Tuition
- 432: Full Day Kindergarten
- 497: Distribution of Montgomery GI Bill Benefits to Dependent(s)
- TRICARE Dental Benefit Enhancement
- Military Spouse Unemployment Compensation



2004 Fort Bragg Installation AFAP Conference Outbrief

Community Service
Kiki Bunton



4 Most Valuable Services

- 1. Youth Services**
- 2. Medical/Dental**
- 3. Housing**
- 4. Schools**



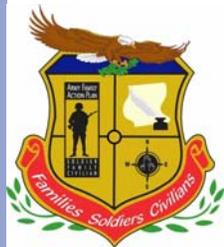
2004 AFAP Conference Issue Paper

Title: Volunteer Program Administration

Scope: The current process used by agencies and organizations for registering volunteers and reporting volunteer hours does not ensure an accurate reflection of the number of installation volunteers and hours worked. Current staffing level is not sufficient to manage the documentation of installation volunteers. This increases the risk of liability, the possibility of disenfranchised volunteers and lack of appropriate recognition for volunteer service.

Recommendations:

- 1. Create a standardized, accessible, Army Volunteer Corps, web based management system for tracking application registration forms and cumulative volunteer hours.**
- 2. Increase current staffing at installation level to maintain database, market program, train agency and unit volunteer coordinators.**
- 3. Develop and publish an installation master policy to address existing volunteer management regulations and reflect specific installation concerns.**



2004 AFAP Conference Issue Paper

Title: Short Term Alternative Child Care Site (STACC) at the Soldier Support Center (SSC)

Scope: Currently, there is no STACC site to support the FRG Center and other family programs at the SSC. Since the center opened in January 2004, there has been a failure to identify and fund a specific STACC site. Without a STACC site, family participation in these programs is limited. This results in under utilization of the FRG center and other family programs housed within the SSC.

Recommendation:

Designate, fund, and establish an appropriate STACC site within the SSC.



2004 AFAP Conference Issue Paper

Title: Transportation and Facilities for Teen Programs

Scope: Current transportation services and facilities are not sufficient to support teen participation in youth services on Fort Bragg. The Southeast Region Child and Youth Evaluation team documented this in August 2004. Teenagers are at risk for misguided, negative behavior without adequate access to a safe, positive learning and social environment.

Recommendations:

- 1. Add Tolson Youth Center as a bus stop for Albritton Junior High School and E.E. Smith High School**
- 2. Establish separate "teen" center.**
- 3. Implement "Outreach After School Activity Homes" on Ft. Bragg within neighborhoods.**



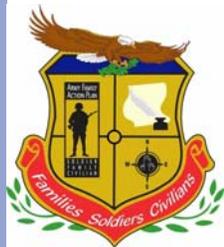
2004 Fort Bragg Installation AFAP Conference Outbrief

Force Support
Sharmaine Amper



4 Most Valuable Services

- 1. Medical and Dental**
- 2. Family Support During Mobilization and Deployment**
- 3. Housing and Unit FRG's (tie)**
- 4. Army Continuing Education Services (ACES)**



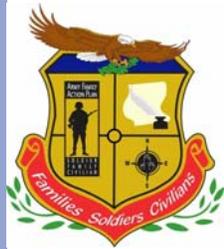
2004 AFAP Conference Issue Paper

Title: Housing Allowance for Soldiers Entering Active Duty from U.S. Territories

Scope: There is a current disparity in the housing allowance received by Initial Entry Training (IET) Soldiers from U.S. Territories and those from the United States. IET Soldiers with dependents entering Active Duty (AD) from U.S. Territories receive a housing allowance based on the training location they report to, not their Home of Record (HOR) or Place Entered Active Duty (PLEAD). IET Soldiers with dependents entering AD within the U.S. receive a housing allowance based on their HOR or PLEAD. The criteria that determines the level of entitlements should be the same for every IET soldier.

Recommendations:

- 1. Change Joint Federal Travel Regulation (JFTR) to allow Overseas Housing Allowance for Soldiers entering AD from U.S. Territories if their dependents are still located in the area where the Soldier entered active duty.**
- 2. Amend DOD Financial Management Regulation to allow IET Soldiers entering AD from U.S. Territories to receive the table rate Basic Allowance for Housing and not the training site rate.**



2004 AFAP Conference Issue Paper

Title: Family Separation Allowance for Deployed Dual and Single Parents

Scope: Dual deployed military parents and deployed single parent soldiers incur additional expenses due to deployment separation. The forced separation of the parental unit causes an increase in the following costs: childcare, communication, property care, and relocation of dependents due to activation of Family Care Plan. These expenses call for additional compensation.

Recommendation: Allow deployed dual military parent and single parent soldiers to file a claim for additional expenses incurred; not to exceed the current FSA rate.



2004 AFAP Conference Issue Paper

Title: Fort Bragg Soldier and Family Readiness Group (FRG) Website

Scope: Soldier and Family Readiness Group (FRG) information is not readily accessible online. Site navigation on www.bragg.army.mil to soldier and FRG information is hard to find. Information currently provided is not standardized and outdated.

Recommendations:

- 1. Create and consistently update a Fort Bragg Soldier and FRG website with an easily identifiable link (icon) on the www.bragg.army.mil webpage.**
- 2. Provide hot links to unit specific FRG pages, Op Ready, all ACS services, and include a FAQ section.**
- 3. Establish a universal standard for information posted on unit Soldier and FRG websites to include a discussion board for FRG Leaders.**



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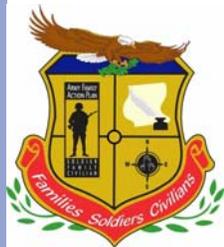
Housing

Kenneth Miscia



4 Most Valuable Services

- 1. Medical and Dental**
- 2. Commissary**
- 3. DOD schools**
- 4. Mobilization/Deployment Family Support**



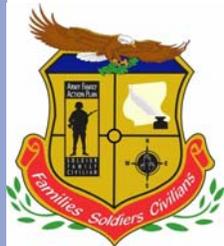
2004 AFAP Conference Issue Paper

Title: Enforcement of On-Post Resident Responsibilities

Scope: There is a lack of consistency in the enforcement of existing housing policies. A large number of residents do not abide by established housing policies. The investment made by DOD into privatized family housing is devalued by the lack of concern the residents have for the military community in which they live. This affects the morale and safety of all residents.

Recommendations:

- 1. Implement a mandatory move-in brief, regarding resident responsibilities and policies, for post housing prior to signing for keys.**
- 2. Increase random exterior inspections of neighborhoods for policy violations by Picerne or housing officials.**
- 3. Create and enforce a regulation that clearly states the responsible authority for enforcing consequences for violations of housing policies; to include notification to soldier's chain of command.**



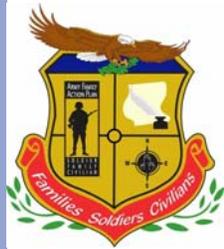
2004 AFAP Conference Issue Paper

Title: Neighborhood Traffic Safety Measures

Scope: Speeding is a serious problem in post housing areas. The current speed limit signs are inconsistent and sporadic from one neighborhood to another. The child at play signs and speed bumps are not consistent enough to help deter speeders. The excessive speeding is very dangerous to our children's safety.

Recommendations:

- 1. Change speed limit to 15 MPH throughout all housing areas and provide clearly posted speed limit signs.**
- 2. Increase the number of Child(ren) at Play Signs throughout all housing areas.**
- 3. Increase the number of speed bumps throughout all housing areas.**



2004 AFAP Conference Issue Paper

Title: Barracks Living Conditions

Scope: Soldiers are forced to live in older barracks that are not meeting basic living needs and standards. Sustainment Restoration and Modernization (SRM) allocations currently are not adequate to meet the needs for older barracks up-keep. The poor living conditions soldiers must endure negatively impacts quality of life, which affects the operational readiness, morale, and retention of our soldiers.

Recommendation(s):

1. Increase SRM allocations for maintenance and renovations above current level.
2. Amend current regulations (AR 210-50) to coincide with EPA environmental health safety standards/conditions to include but not limited to: seasonally functioning HVAC and plumbing.
3. Create full time maintenance positions for the older barracks, to be filled by non-military personnel.



2004 Fort Bragg Installation AFAP Conference Outbrief

Installation 1
Le Roy Evans III



4 Most Valuable Services

- 1. Health and Dental**
- 2. DoD Schools**
- 3. Commissaries**
- 4. Army Community Service**



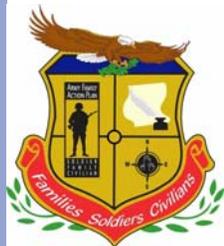
2004 AFAP Conference Issue Paper

Title: PWBC Service Orders

Scope: PWBC service orders are not being fulfilled in a timely manner. Ineffective two-way communication between PWBC and customers leads to service technicians arriving at the work site with no organization point of contact available. The results are wasted man hours, unfulfilled service orders, and ultimately poor quality control.

Recommendations:

1. Create a PWBC Maintenance Coordinator position for each brigade-sized element to act as the Service Order Liaison between PWBC and the organization.
2. Create a PWBC Maintenance Team that is responsible to fulfill service orders for each brigade size element and is supervised by the PWBC Maintenance Coordinator.
3. Require PWBC Maintenance Coordinator to provide 48 hour notification of service order appointment to the organization.



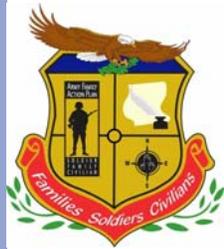
2004 AFAP Conference Issue Paper

Title: Exercising along Chicken/Plank Roads

Scope: Unsafe conditions exist along Chicken Rd. for individuals conducting physical exercise. Speeding, heavy traffic, narrow shoulders, no lighting, and passing vehicles endanger exercisers using this road. Lack of trails force them to exercise too close to the roadway exposing them to hazardous and possibly fatal conditions.

Recommendation:

Construct a lighted fitness trail along Chicken and Plank roads from Canopy Lane to Wayside Road.



2004 AFAP Conference Issue Paper

Title: Access Control Points (ACP) near Military Housing

Scope: On-Post housing communities are within small arms range and potential blast radius and have no barrier between themselves and ACPs. Current stand-off distances for explosives jeopardize the safety of military families closest to the threat and do not incorporate outside play areas. The risk of catastrophic injury to residents from accidental weapon discharge and terrorist attack is increased due to close proximity of ACPs to housing areas.

Recommendations:

1. Construct a protective barrier between existing ACPs and military housing.
2. Change UFC 010-01 dtd. Oct 03, to increase distances, include outside play areas, and construct barriers between ACP sites and military housing.



2004 Fort Bragg Installation AFAP Conference Outbrief

Installation 2
Leigh Evans



4 Most Valuable Services

- 1. Army Community Service**
- 2. Medical/Dental**
- 3. Child and Youth Services**
- 4. DoD Schools**



2004 AFAP Conference Issue Paper

Title: On Post School Option For Off Post Military Dependent Students

Scope: Military children living off post are not afforded the option to attend Department of Defense Elementary and Secondary Schools (DDESS). Due to the specific quality of education geared towards a military lifestyle, Fort Bragg as a DDESS annually scores above the median national percentile on NORM reference standardized tests. By giving military family members the option to attend these schools ensures “An Army of One” provides for a family of one.

Recommendation:

Amend DODI 1342.26 section 6.1.1 to include all active duty dependent children regardless of permanent living quarters.



2004 AFAP Conference Issue Paper

Title: Unsafe Traffic Flow at Honeycutt Gas Station

Scope: Traffic flow and congestion at Honeycutt gas station/shoppette is unsafe to customers and commuters. There is currently only one designated entrance and exit into the site. This gas station/shoppette has doubled the original projected volume, usage and revenue. Within the next two years AAFES is planning extensive developments to include two drive-thru services on site. Without improvement, the already unsafe conditions will escalate due to the current and potential growth.

Recommendations:

- 1. Survey site to improve safety of traffic flow.**
- 2. Improve Dust Off Lane (at North end of site) and identify as an exit to encourage usage.**
- 3. Create an entrance/exit where air pumps are at south end of site and a deceleration lane for access to Honeycutt Road.**



2004 AFAP Conference Issue Paper

Title: Travel Safety For All Fort Bragg Intermediate School Students

Scope: Route is not safe for children to walk from Casablanca housing area to Irwin Intermediate School. The road on which these children travel along, to and from this school, was recently restructured by Fort Bragg due to high traffic volume and number of accidents. Even with the expansion of the road to five lanes the risk of exposure to the students has not diminished.

Recommendation:

Provide bus transportation for all intermediate school students.



2004 Fort Bragg Installation AFAP Conference Outbrief

Medical/Dental
Erick Taylor



4 Most Valuable Services

- 1. Medical & Dental Care**
- 2. Housing**
- 3. Legal Services**
- 4. Personal Safety & Crime Prevention**



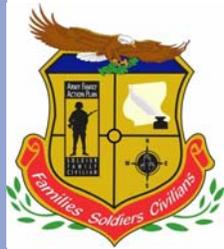
2004 AFAP Conference Issue Paper

Title: Sick Call Procedures

Scope: Sick call procedures are not standard across all medical treatment facilities. Some medical treatment clinics limit soldiers to addressing only one medical issue per visit. The current process results in repeated sick call visits and thus delays the soldiers ability to return to duty.

Recommendations:

1. Increase number of providers available during sick call.
2. Allow soldiers to be treated for more than one medical condition on a single visit.



2004 AFAP Conference Issue Paper

Title: Simplification of Referral Process

Scope: The process for authorizing specialty care appointments in the TRICARE North Region is too complex and confusing for beneficiaries. There are too many steps involved in the appointment process. A majority of the specialty care providers are located outside the catchment area. This impedes the beneficiaries access to specialty care.

Recommendations:

1. Expand specialty healthcare provider list for the TRICARE North Region
2. Create a referral authorization process that manages scheduling of specialty care appointments at the local level.



2004 AFAP Conference Issue Paper

Title: Expansion of current network providers for TRICARE Dental Plan

Scope: There is an inadequate number of local network providers for the Fort Bragg population. Beneficiaries are unable to find a network provider who is willing to provide care. This prevents beneficiaries from utilizing their dental plan.

Recommendation:

1. Increase the number of local network providers.
2. Provide more incentives to local network providers.



2004 Fort Bragg Installation AFAP Conference Outbrief

Youth Leadership Conference

Amanda Love

Amanda Mager



2004 AFAP Conference Issue Paper

Title: Information for Off Post Teens

Scope: Teens are not informed of activities happening on post. Due to this, a lot of events/activities are planned unaware to teens living off post. There are events being cancelled at Tolson and other facilities because of lack of participation.

Recommendations:

- 1. Put events in the Fayetteville Observer for teens to be aware of events/activities on post.**
- 2. Utilize current media, for example, websites and the Community Channel to advertise events for teens.**
- 3. Distribute flyers to high schools and local businesses to advertise events for teens on Fort Bragg.**



2004 AFAP Conference Issue Paper

Title: On Post Movie Selection Night for Teens

Scope: On post movie options are not broad enough for teens. Movie selection does not take into consideration what teens like to watch, also there is no input mechanism for teens. As a result there are less movie options on post for weekends, evenings and holidays.

Recommendation:

Establish a time once a month when movies selected by teens are shown on post.



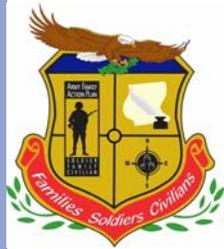
2004 AFAP Conference Issue Paper

Title: Fort Bragg Sanitation and Equipment

Scope: Fort Bragg parks are unsanitary and have safety issues. Litter, dog and other animal wastes cause parks to be unsanitary. Poor lighting prevents people from using the park safely at night or during evening hours. Loose/stray animals cause a safety hazard. Run down equipment that is not maintained and sanitary issues prevents youths from enjoying the parks.

Recommendations:

- 1. Create a monthly clean-up for Fort Bragg Parks.**
- 2. Enforce existing rules about loose pets and waste.**
- 3. Replace blown bulbs and ensure proper lighting and equipment.**



Top 5 Conference Issues

1. On Post School Options for Off Post Military Dependent Students
2. Traffic Safety for all Fort Bragg Intermediate School Students
3. Barracks Living Conditions
4. Enforcement of On Post Resident Responsibilities/Simplification of Referral Process (Tie)
5. Family Separation Allowance for Deployed Dual and Single Parents/Sick Call Procedures